



紀利華木球會 CRAIGENGOWER CRICKET CLUB

President monthly report: July 2024

1. **Encouraging results of members' opinion survey.** In response to members' opinion survey conducted last month, of the 3,090 members being invited to participate in the survey (with the exception of non-subscription-paying absent members and immigrant members), 388 (12.6%) returned their completed questionnaires. The salient responses included: (a) 61% of respondents were very satisfied/satisfied with the cleanliness and maintenance of Club's facilities; (b) 82% of respondents rated the friendliness and helpfulness of staff as excellent/good; (c) 83% of respondents would very likely/likely recommend our club to friends/family members; and (d) 73% of respondents were very satisfied/satisfied with the overall experience at the club. Details of the survey results would be displayed on Club noticeboard and uploaded on Club website. Members' responses have provided invaluable information based on which we will strive our every effort to make improvements and implement new initiatives. In particular, upon assumption of duty of the Senior Sports and Facilities Manager (in late August this year) and Senior Membership, Social and Communications Manager (recruitment in progress), they will be tasked to proactively and positively respond to members' comments and needs.

2. **Adoption of Vision and Mission Statements.** In last month's survey, an overwhelming 72% of respondents fully agreed/agreed with the proposed Vision and Mission Statements. Therefore, GC has resolved to adopt the statements, as follows: Our vision - To be the premier sports and recreation club that inspires individuals of all ages and abilities to lead active and healthy lifestyles, as well as fostering a sense of community and sportsmanship. Our missions - To provide a diverse range of high-quality sports and recreational activities that promote physical fitness, mental well-being, and social interaction. Through innovative programmes, state-of-the-art facilities, and dedicated team of professionals, we aim to create a welcoming environment where members can pursue their athletic passions, develop skills, and forge lasting friendships. We will formulate Club Strategic Plan on the basis of the above Vision and Mission Statements.

3. **Advisory Guidelines on admission of Senior Members.** Pursuant to Article 43 of Club Articles of Association, subject to meeting some requirements on years of membership and age, a member may be elected by the GC as a Senior Member who is exempt from paying the monthly subscription. In order to ensure the sustainability of club finance, GC has adopted some advisory guidelines on election of Senior Members. The salient guidelines include: (a) a member who has been a member continuously for 30 years or more and who has attained the age of 70 years may be eligible for election as a Senior Member; (b) the maximum number of Senior Members be capped such that of every 5 subscription-paying members only 1 should be elected as a Senior Member; and (c) in the event that the number of Senior members has reached the ceiling number (see (b)), a member reaching the eligibility criteria would be placed on a waiting list for admission on a first-come-first-serve basis. A proposal will be put up to an Extraordinary General Meeting for amending the Articles of Association to give effect to the above advisory guidelines. For the time being and for transparency purposes, the Guidelines would be displayed on Club noticeboard and uploaded on Club website.

4. **Initiatives to enhance transparency.** For enhancing transparency and ensuring compliance with GC approved guidelines, the following guidelines compiled by the President and approved by GC would be uploaded on Club website: (a) Complaints and Suggestions Handling Guidelines; (b) Prevention of Conflict of Interest Guidelines; and (c) Advisory Guidelines on Admission of Senior Members. Furthermore, all notices of tender invitations would be uploaded on Club website as well as forwarded to members through WhatsApp, so that members could invite

香港跑馬地黃泥涌道壹佰捌拾捌號 188 Wong Nai Chung Road, Happy Valley, Hong Kong.

電話 Tel: (852) 2577 8331 傳真 Fax: (852) 2890 5501 電子郵箱 E-mail: info@ccc1894.com 網址 Website: www.ccc1894.com

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qualified and reliable contractors to participate in the tender exercises. Moreover, an organisation chart showing all posts and names of staff members have been uploaded on Club website as well as on noticeboard. In addition, for facilitating communication between Club members and senior staff members, photographs of Managers and above would be displayed on the ground floor of Centenary Building as well as on Club website.

5. **Measures to strengthen accountability.** With a view to strengthening accountability and transparency, the following information would be uploaded on Club website: (a) attendance of members at meetings of GC, Audit Committee as well as sub-committees; (b) approved annual budget of each sub-committee and its up-to-day expenditure sum, showing itemised expenditure sums; and (c) KPIs of each of the 22 sub-committees, where the actual achievement of each KPI at year end will also be shown; (d) a list showing all Club coaches and their coaching fees; and (e) a list showing all term contractors and their contract fees.

6. **A community programme to commemorate founding of our Club.** In 1894, Mr. W.D. Braidwood converted a piece of turfed ground on Bonham Road into a cricket field to teach students to play the game of cricket. The cricket field was later named Criagengower Cricket Club. 130 years later in 2024, at the initiative of our Cricket Sub-committee and Community Sub-committee, CCC jointly organised with Cricket Hong Kong China, and Aberdeen Kai Fong Welfare Association, a two-month cricket training programme for underprivileged students from the Southern District. On July 6, a total of 24 students with ages between 10 and 14 years old commenced their weekly training at our Braidwood Cricket Centre. This caring and affectionate community programme commemorates the founding of our Club in a timely manner. Moreover, being a club bearing the name of a cricket club, we will endeavour promoting the sport of cricket at our Club.

Albert Wong
President
20 July 2024



紀利華木球會 CRAIENGOWER CRICKET CLUB

2024年7月會長報告

1. **會員意見調查結果讓人鼓舞** 上月本會向 3,090 名會員 (不包括缺席會員和移民會員) 進行問卷意見調查, 獲得 388 名會員 (12.6%) 回覆, 其重點包括: (a) 61% 表示對本會設施的清潔和維修狀況滿意/非常滿意; (b) 82% 認為本會員工待人處事態度良好/優秀; (c) 83% 表示樂意/非常樂意向親友推介本會, 及 (d) 73% 滿意/非常滿意在本會的整體體驗。是項意見調查的詳細結果會張貼於本會報告板及上載到本會網址。會員回饋的寶貴意見, 非常有助於我們全力改進服務及推展新猷, 特別是在高級體育及設施經理履新 (今年八月下旬) 及高級會籍、社交及傳訊經理 (招聘中) 到任後, 他們將會積極及正面地回應會員的意見和訴求。

2. **擬定本會的願景及使命宣言** 上月的會員意見調查中, 72% 大比數回覆表示同意/完全同意我們草擬的願景及使命宣言。據此, 理事會議決採納該宣言如下: 本會的願景 -- 我們期望成為一所高端的康體遊樂會, 鼓勵不同年齡及能力的會員過健康活躍的生活, 同時增進社群意識及體育精神。本會的使命 -- 我們提供多種多樣優質的體育及康樂活動, 旨在促進會員身心健康及豐富其社交體驗。透過具創意的節目, 先進的設施及熱誠投入的專業工作人員, 我們銳意營造適意的環境, 讓會員在愉悅的氛圍下做自己喜愛的運動, 從而提高技術, 並發展持久的友誼。我們會根據此宣言制定會所的策略發展計劃。

3. **核批長者會員的參考指引** 根據本會組織章程第 43 條, 會員在達到既定的年歲和會籍年數後, 理事會可考慮核批其為長者會員, 免其繳納本會月費。為了確保本會財政持續穩健, 理事會在核批長者會員時會依從擬議的參考指引, 主要包括: (a) 會籍持續 30 年或以上而年歲到達 70 的會員, 符合申請為長者會員的資格; (b) 長者會員的數目設限, 每 5 名繳付月費的會員, 理事會才可核批 1 人為長者會員; 及 (c) 當長者會員的數目達到頂限時 (見 (b)), 符合資格的會員將以先申請先處理的原則列名在輪候名冊。為此理事會將據以上指引草擬修改本會組織章程的議案, 提交特別會員大會表決。暫時而言, 有關的指引會張貼在本會報告板及上載到本會網址, 以昭示透明運作。

4. **提高透明度的舉措** 為了提高透明度, 並確保理事會核准的指引得到遵行, 以下由會長編訂及理事會通過的指引, 會上載到本會網址: (a) 處理投訴及建議的指引; (b) 防止利益衝突的指引; (c) 核批長者會員的指引。再者, 所有邀請投標的公告, 亦會上載到本會網址, 並經由 Whatsapp 發佈讓會員知悉, 會員可轉告符合條件而又可靠的承辦商參與投標。此外, 我們已將新編的羅列了職位及相關人員姓名的管理架構圖表張貼於報告板和上載到本會網址。同時, 為方便會員與本會高級職員聯絡溝通, 經理級或以上職員的照片亦會展示於世紀大樓地下和本會網址上。

5. 強化問責制度的措施 為了強化問責制度和透明度，以下資訊均會上載到本會網址：
(a) 理事會、稽核委員會和各個小組委員會的會議出席紀錄；(b) 各個小組委員會的年度核准經費預算及最新開支累計款額，並列示個別項目的支出數字；(c) 22 個小組委員會各自的績效指標，並開列其年底時每項指標的實際達標情況；(d) 表列各項運動的會方核定教練的名字及其收費；(e) 表列所有固定期合約承辦商的名稱及合約金額。

6. 紀念本會創會的社區活動 在 1894 年，布雷活先生將般含道一幅草地用作木球場，教導學童打木球。其後該木球場命名為紀利華木球會。130 年後的今天，在木球小組委員會及社區服務小組委員會協作下，本會與中國香港板球總會和香港仔坊會合辦一個為期兩月的木球訓練班，為南區的基層學童提供木球訓練。七月六日那天，總共 24 名年齡介乎 10 至 14 歲的學童，在布雷活木球中心開展了他們每星期的訓練。是項關愛性質的社區服務，是紀念本會創會的適時之舉，況且本會既以木球會命名，自宜積極推動木球運動。

會長

黃德榮

2024 年 7 月 20 日